



Medicare-covered DME

Walk Easy Inc is not affiliated with Medicare nor are we an approved or registered DME supplier. We are providing this information only in order to assist customers who will seek reimbursement for their walking aids, whether through Medicare or private insurance.

Will I be reimbursed for my purchase?

If you are financially relying on the reimbursement, we strongly recommend that you contact Medicare (800-633-4227) or your private insurance prior to buying a walking aid. Whether or not you will be reimbursed will depend on many factors including:

- 1) Whether the medical equipment is a necessity,
- 2) Whether you require it long-term (alternatively, rental equipment is provided)
- 3) Whether you have previously received reimbursement for a similar purchase, and
- 4) Whether you have a prescription from a doctor for a specific type of walking aid.

How much will I be reimbursed?

Medicare's reimbursement schedule for "Part B: Durable Medical Equipment" covers 80% of the Medicare-approved amount and you would have to pay the 20% difference. Most private insurances work on a similar reimbursement schedule with an "out-of-pocket" deductible.

Let's take an example of a person living in Chicago, IL, who wants to buy a pair of crutches that cost \$109.00. In Illinois, the Medicare reimbursement rate for "*a pair of forearm crutches, complete with tips and handgrips*" (referred to as HCPCS billing code E0110) is \$77.89 – if your purchase is approved by Medicare, they would reimburse you \$62.31 (80% of the above amount). The buyer would be responsible for the difference between this amount and the purchase price (in other words, \$46.69 plus freight charges).

This reimbursed amount – if you qualify – varies from state to state and also with private insurance companies so please check with them before placing your order.

What are Medicare HCPCS codes?

Let's go back to the above example of "a pair of forearm crutches." All medical devices, whether a pair of crutches, a wheelchair, a hospital bed or a cane, have their own billing codes. Examples include **E0100** for a standard cane, **E0110** for a pair of forearm crutches and **E0111** for a single forearm crutch. Our website indicates this reimbursement code in the "Product Details" area on all product pages.

NOTE: most private insurance companies use the same billing codes as Medicare.

How long will it take to process a reimbursement request?

Once you have mailed the original claim form, a copy of the itemized invoice and whatever other supporting documents they require, allow 60 days for either Medicare or private insurance companies to process your request.

Please find hereafter Medicare form CMS-1490S "Patient's Request for Medical Payment."



Medicare

Beneficiary Services: 1-800-MEDICARE (1-800-633-4227)
TTY/TDD: 1-877-486-2048

Thank you for your recent request for the Patient's Request for Medical Payment form (CMS-1490S). Enclosed is the form, instructions for completing it, and where to return the form for processing. The address where you need to return the form for processing depends on where you live. For example: If you live in Alabama, you need to send your claim to the address for Alabama provided on the chart included in this packet.

Please send the completed claim form, your itemized bill, and any supporting documents to the appropriate Medicare contractor and explain in detail your reason for submitting the claim. For example, include a statement that notifies the Medicare contractor that your provider or supplier refused or is unable to file a claim for a Medicare-covered service and/or is not enrolled with Medicare.

Doctors, providers, and suppliers are required to submit claims to Medicare when providing covered services. You can reduce your out-of-pocket expense by seeing a doctor or supplier that is enrolled in Medicare and bills Medicare for the services provided.

When you submit your own claim to Medicare, complete the entire form. If the claim form has incomplete or invalid information, the Medicare contractor will return the claim along with a letter to you clearly stating what information is missing or invalid.

You should mail the original claim form, a copy of the itemized bill, and supporting documents to Medicare. You should make copies of your claim submission for your records. Please allow at least 60 days for Medicare to receive and process your request.

If you have any other questions, please feel free to call us at 1-800-MEDICARE (1-800-633-4227).

Sincerely,

Centers for Medicare & Medicaid Services

Use the following address table to ensure the correct address will be provided on the claim.

If you live in:	Return your form to:
Connecticut, Delaware, District of Columbia, Maine, Maryland, Massachusetts, New Hampshire, New Jersey, New York, Pennsylvania, Rhode Island, Vermont	Noridian Healthcare Solutions P.O. Box 6780 Fargo, ND 58108-6780
Illinois, Indiana, Kentucky, Michigan, Minnesota, Ohio, Wisconsin	CGS Administrators, LLC P.O. Box 20013 Nashville, TN 37202
Alabama, Arkansas, Colorado, Florida, Georgia, Louisiana, Mississippi, New Mexico, North Carolina, Oklahoma, Puerto Rico, South Carolina, Tennessee, Texas, U.S. Virgin Islands, Virginia, West Virginia	CGS Administrators, LLC P.O. Box 20010 Nashville, TN 37202-0010
Alaska, American Samoa, Arizona, California, Guam, Hawaii, Idaho, Iowa, Kansas, Missouri, Montana, Nebraska, Nevada, North Dakota, Northern Mariana Islands, Oregon, South Dakota, Utah, Washington, Wyoming	Noridian Healthcare Solutions P.O. Box 6727 Fargo, ND 58108-6727



PATIENT'S REQUEST FOR MEDICAL PAYMENT

IMPORTANT – SEE OTHER SIDE FOR INSTRUCTIONS

PLEASE TYPE OR PRINT INFORMATION

MEDICAL INSURANCE BENEFITS SOCIAL SECURITY ACT

NOTICE: Anyone who misrepresents or falsifies essential information requested by this form may upon conviction be subject to fine and imprisonment under Federal law. No Part B Medicare benefits may be paid unless this form is received as required by existing law and regulations (20 CFR 422.510).

1	Name of Beneficiary from Health Insurance Card (Last) (First) (Middle)		SEND COMPLETED FORM TO: Your Medicare Carrier If you need help, call 1-800-MEDICARE (1-800-633-4227)	
	2	Claim Number from Health Insurance Card		
3	Patient's Mailing Address (City, State, Zip Code) Check here if this is a new address <input type="checkbox"/>		Telephone Number (Include Area Code) (_ _ _) _ _ - _ _ - _ _	
	_____ (Street or P.O. Box – Include Apartment Number) _____ (City) (State) (Zip)			
4	Describe the illness or injury for which patient received treatment		Condition was related to: A. Patient's employment <input type="checkbox"/> Yes <input type="checkbox"/> No B. Accident <input type="checkbox"/> Auto <input type="checkbox"/> Other	
			Was patient being treated with chronic dialysis or kidney transplant? <input type="checkbox"/> Yes <input type="checkbox"/> No	
5	a. Are you employed and covered under an employee health plan? <input type="checkbox"/> Yes <input type="checkbox"/> No b. Is your spouse employed and are you covered under your spouse's employee health plan? <input type="checkbox"/> Yes <input type="checkbox"/> No c. If you have any medical coverage other than Medicare, such as private insurance, employment related insurance, State Agency (Medicaid), or the VA, complete: Name and Address of other insurance, State Agency (Medicaid), or VA office			
	Policyholder's Name: _____ Note: If you DO NOT want payment information on this claim released, put an (X) here <input type="checkbox"/>		Policy or Medical Assistance No. _____	
I AUTHORIZE ANY HOLDER OF MEDICAL OR OTHER INFORMATION ABOUT ME TO RELEASE TO THE SOCIAL SECURITY ADMINISTRATION AND CENTERS FOR MEDICARE & MEDICAID SERVICES OR ITS INTERMEDIARIES OR CARRIERS ANY INFORMATION NEEDED FOR THIS OR A RELATED MEDICARE CLAIM. I PERMIT A COPY OF THIS AUTHORIZATION TO BE USED IN PLACE OF THE ORIGINAL, AND REQUEST PAYMENT OF MEDICAL INSURANCE BENEFITS TO ME.				
6	Signature of Patient (If patient is unable to sign, see Block 6 on reverse)		Date signed	
			6b	

IMPORTANT
ATTACH ITEMIZED BILLS FROM YOUR DOCTOR(S) OR SUPPLIER(S) TO THE BACK OF THIS FORM

HOW TO FILL OUT THIS MEDICARE FORM

Medicare will pay you directly when you complete this form and attach an itemized bill from your doctor or supplier. Your bill does not have to be paid before you submit this claim for payment, but you **MUST** attach an itemized bill in order for Medicare to process this claim. Mail your completed claim form to the Medicare Carrier responsible for processing your claim. If you do not know the address of your carrier, call 1-800-MEDICARE (1-800-633-4227).

FOLLOW THESE INSTRUCTIONS CAREFULLY:

A. Completion of this form.

- Block 1. Print your name shown on your Medicare Card (Last Name, First Name, Middle Name).
- Block 2. Print your Health Insurance Claim Number including the letter at the end **exactly** as it is shown on your Medicare card. Check the appropriate box for the patient's sex.
- Block 3. Furnish your mailing address and include your telephone number in Block 3b.
- Block 4. Describe the illness or injury for which you received treatment. Check the appropriate box in Blocks 4b and 4c.
- Block 5a. Complete this Block if you are age 65 or older and enrolled in a health insurance plan where you are currently working.
- Block 5b. Complete this Block if you are age 65 or older and enrolled in a health insurance plan where your spouse is currently working.
- Block 5c. Complete this Block if you have any medical coverage other than Medicare. Be sure to provide the Policy or Medical Assistance Number. You may check the box provided if you do not wish payment information from this claim released to your other insurer.
- Block 6. Be sure to sign your name. If you cannot write your name, make an (X) mark. Then have a witness sign his or her name and address in **Block 6** too. If you are completing this form for another Medicare patient you should write (By) and sign your name and address in **Block 6**. You also should show your relationship to the patient and briefly explain why the patient cannot sign.
- Block 6b. Print the date you completed this form.

B. Each itemized bill MUST show all of the following information:

- Date of each service
- Place of each service

Doctor's Office	Independent Laboratory	Outpatient Hospital
Nursing Home	Patient's Home	Inpatient Hospital
- Description of each surgical or medical service or supply furnished.
- Charge for EACH service.
- Doctor's or supplier's name and address. Many times a bill will show the names of several doctors or suppliers. IT IS VERY IMPORTANT THE ONE WHO TREATED YOU BE IDENTIFIED. Simply circle his/her name on the bill.
- It is helpful if the diagnosis is also shown on the physician's bill. If not, be sure you have completed **Block 4** of this form.
- Mark out any services on the bill(s) you are attaching for which you have already filed a Medicare claim.
- If the patient is deceased, please contact your Social Security office for instructions on how to file a claim.
- Attach an Explanation of Medicare Benefits notice from the other insurer if you are also requesting Medicare payment.

COLLECTION AND USE OF MEDICARE INFORMATION

We are authorized by the Centers for Medicare & Medicaid Services to ask you for information needed in the administration of the Medicare program. Authority to collect information is in section 205(a), 1872 and 1875 of the Social Security Act, as amended.

The information we obtain to complete your Medicare claim is used to identify you and to determine your eligibility. It is also used to decide if the services and supplies you received are covered by Medicare and to insure that proper payment is made.

The information may also be given to other providers of services, carriers, intermediaries, medical review boards, and other organizations as necessary to administer the Medicare program. For example, it may be necessary to disclose information to a hospital or doctor about the Medicare benefits you have used.

With one exception, which is discussed below, there are no penalties under Social Security law for refusing to supply information. However, failure to furnish information regarding the medical services rendered or the amount charged would prevent payment of the claim. Failure to furnish any other information, such as name or claim number, would delay payment of the claim.

It is mandatory that you tell us if you are being treated for a work related injury so we can determine whether worker's compensation will pay for the treatment. Section 1877(a)(3) of the Social Security Act provides criminal penalties for withholding this information.

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-0008. The time required to complete this information collection is estimated to average 16 minutes per response, including the time to review instructions, searching existing data resources, gather the data needed, and complete and review the information collection. If you have any comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, Attn: PRA Reports Clearance Officer, 7500 Security Boulevard, Baltimore, Maryland 21244-1850.

DO NOT MAIL COMPLETED CLAIM FORMS TO THIS ADDRESS.